

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vinodh Francis Pushparaj

Confirmation No.: 4759

Serial No.: 10/767,392

Examiner: Melvin C. Marcelo

Filed: January 28, 2004

Group Art Unit: 2616

For: PREDICTIVE, INTELLIGENT ROUTING OF CALLS TO USERS

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT ACCOMPANYING AND RCE UNDER 37 C.F.R. 1.114

Responsive to the Final Office Action dated June 24, 2008, please amend the application as follows.

Amendments to the Claims begin on page 2.

Remarks begin on page 11.